

Internet Explorer Security Settings

Help Sheet

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About this document

Audience

This document is for V-Wrap users who are experiencing difficulties:

- logging into the application using Internet Explorer, or
- downloading reports or spreadsheets.

These difficulties could be caused by security settings within Microsoft's Internet Explorer browser.

Scope

This document describes the problem as it appears in Windows XP, Service Pack 2.

Related documentation

For a complete set of V-Wrap documentation, refer to the [Get Help](#) link on the Præmium website.

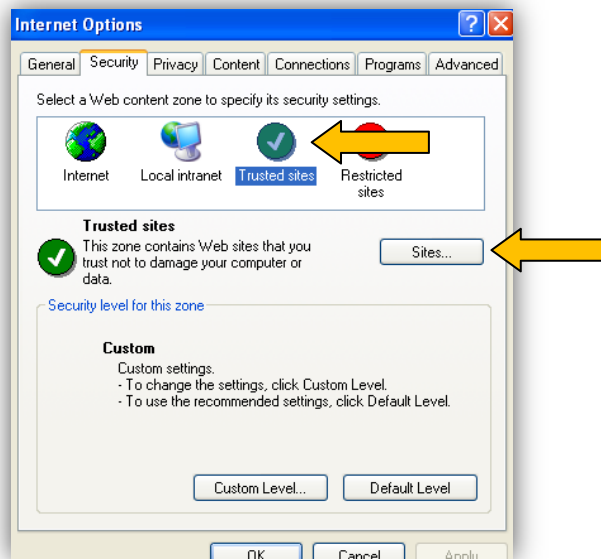
Adding Præmium to your list of trusted sites

Microsoft Internet Explorer includes security settings that prevent websites that you do not trust from interfering with your computer.

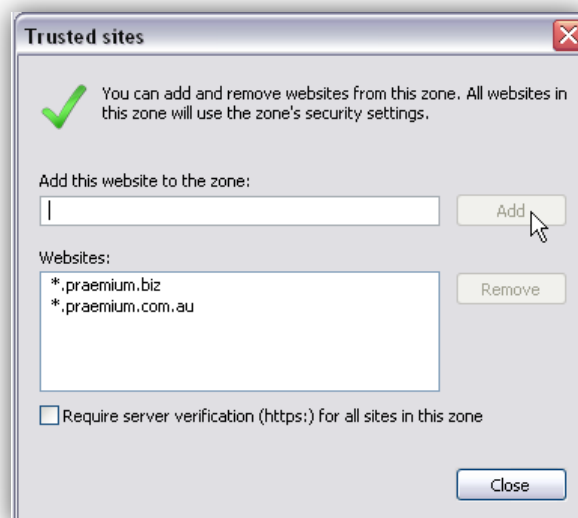
The following procedure is used to add Præmium websites to your list of “trusted” websites. This will help ensure Præmium products operate correctly on your operating system.

To add Præmium websites to your computer’s trusted sites:

1. Open **Internet Explorer**.
2. Click **Tools > Internet Options**. The following dialog box displays.



3. On the **Security** tab, click **Trusted Sites**, then click **Sites**. The following dialog box displays.



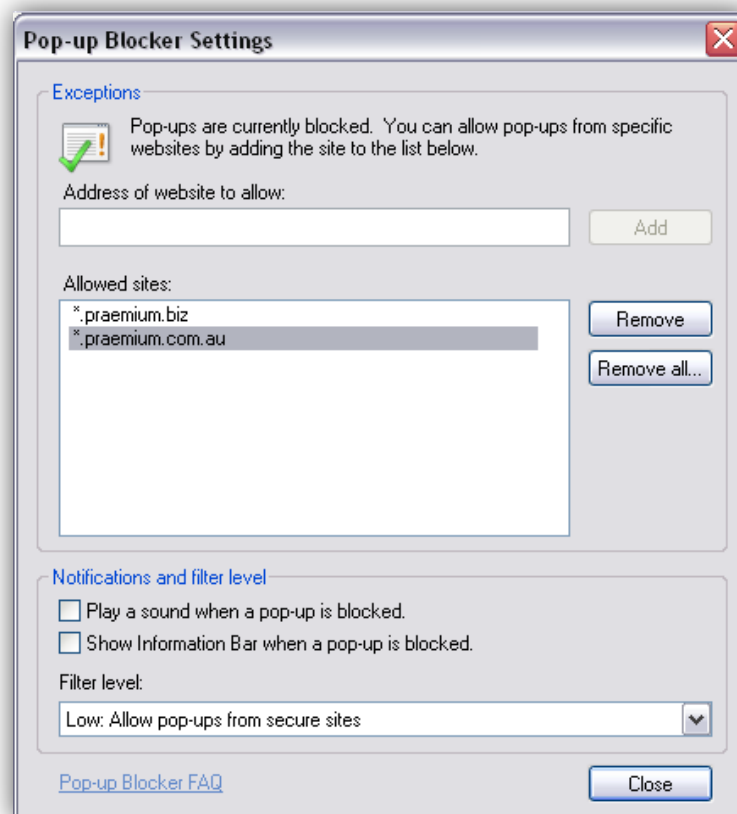
4. In the **Add this website to the zone** box, type ***.praemium.com.au**, then click **Add**.
5. Repeat step 4, but this time type ***.praemium.biz**, then click **Add**.
6. Ensure the **Require when server verification** box is clear.
7. Click **Close**.

Pop up blocker settings

Microsoft Internet Explorer includes settings that prevent websites from displaying pop-up boxes on your computer. Præmium products use pop-up boxes as a way of providing user-friendly functionality. In order to ensure Præmium products work correctly on your computer, you need to ensure the pop-up blocker is disabled for Præmium websites.

To adjust the settings for Internet Explorer's pop-up blocker:

1. Open **Internet Explorer**.
2. Click **Tools > Pop-up Blocker > Pop-up Blocker Settings**. The following dialog box displays.



The **Notification and filter level** settings can be set to your preference and do not effect Præmium performance.

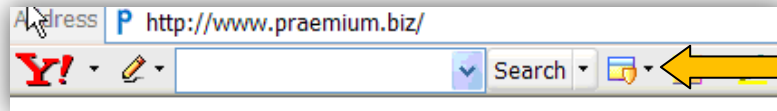
3. In the **Address of website to allow** box, type ***.præmium.com.au**, then click **Add**.
4. Repeat step 3, but this time type ***.præmium.biz**, then click **Add**.
5. Select **Low: Allow pop-ups from secure sites** from the **Filter level** drop down list.
6. Click **Close**.

Yahoo and Google toolbars

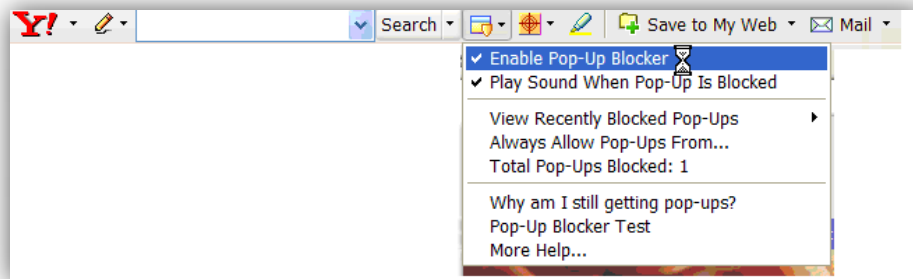
If your Internet Explorer browser has a Yahoo or Google toolbar running, you will need to change some additional pop-up blocker settings.

To disable the pop-up blocker on the Yahoo toolbar:

1. Click the blue and yellow box to the right of the **Search** button. For example:



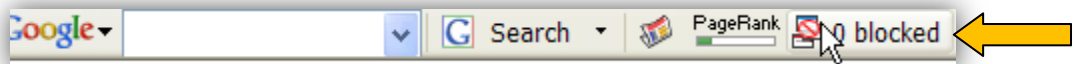
The following menu displays.



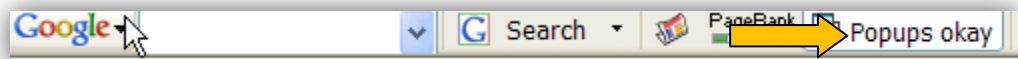
2. Clear the **Enable Pop-up Blocker** option.

To disable the pop-up blocker on the Google toolbar:

1. Click the **0 blocked** button on the toolbar. For example:



The button text should change to **Popups okay**. For example:



Enabling cookies

Cookies are used by websites to remember certain details about you. They are stored on your computer. Præmium products use cookies to remember your login details.

If your internet browser displays a message that cookies are being blocked, you need to adjust the settings that control the use of cookies on your computer.

To adjust the cookies settings on your computer:

1. Click **Internet Options > Privacy tab > Advanced**. The following dialog box displays.



2. Select **Override automatic cookie handling**.
3. Select:
 - **Accept** for **First-party cookies**
 - **Accept** for **Third-party cookies**.
4. Click **OK** to save the settings.

Additional things to check

If you have made the above adjustments to Internet Explorer, and you are still experiencing problems, you may need to look at the following settings as well.

Logging in via third-party websites

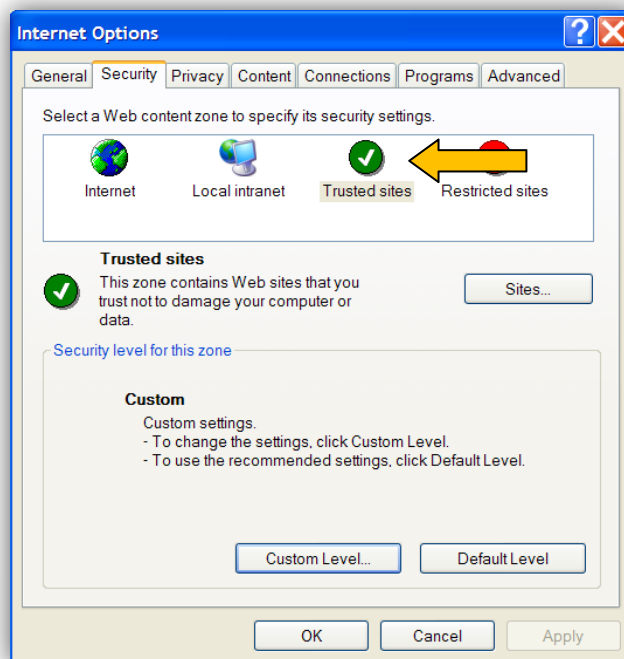
If you log on via a third-party website, such as www.mybroker.com.au, you will need to add the address of that website to the trusted sites list as well. Refer to 'Adding Præmium to your list of trusted sites' on page 3 for instructions.

Allowing downloads

You may also need to enable your computer to allow internet downloads.

To allow downloads in Internet Explorer:

1. Click **Internet Options** > **Security** tab > **Trusted Sites**. The following dialog box displays.



2. Click **Custom Level**.
3. Scroll to **ActiveX controls and plug-ins** and select the following options:

Option	Select
Allow previously unused ActiveX controls to run...	Enable
Allow scriptlets	Enable
Automatic prompting for ActiveX controls	Enable
Binary and script behaviours	Enable

Display video and animation on a webpage that...	Disable
Download signed ActiveX controls	Prompt
Download unsigned ActiveX controls	Prompt
Initialize and script ActiveX controls not marked...	Prompt
Run ActiveX controls and plug-ins	Enable
Script ActiveX controls marked safe for scripting	Enable

4. Scroll down to the **Downloads** section and enable the following options:

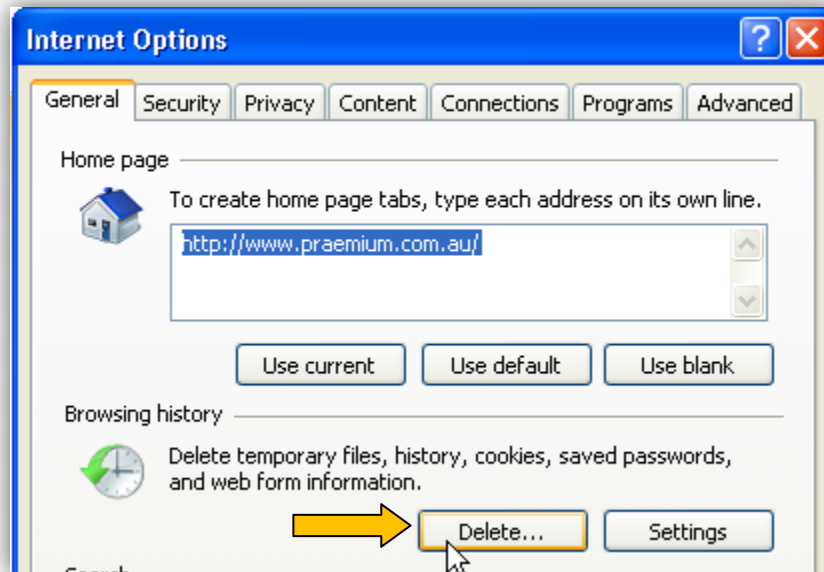
Option	Select
Automatic prompting for file downloads	Disable
File download	Enable
Font download	Enable
Enable .NET Framework setup	Enable

5. Scroll down to **Pop-up blocker** in the **Miscellaneous** section and select **Enable**.

6. Click **OK** to save the settings.

7. Click **Tools > Internet options > General** tab.

8. Click **Delete** in the **Browsing history** section. For example:



Additional help

If problems are still occurring, you may need to consult with your own IT Support Team.

There are also some troubleshooting tips available from the [Microsoft website](#).

For any additional queries, contact the V-Wrap Client Services Help Desk on 03 8622 1222 or email mail@praemium.com.au.